



Introduction to Computer Planning Models Module I

Jeffrey W. Herrmann, PhD
A. James Clark School of Engineering
University of Maryland, College Park
jwh2@umd.edu

Rachel L. Abbey, MPH
Montgomery County, Maryland DHHS
Montgomery County Advanced Practice Center
Rachel.Abbey@montgomerycountymd.gov



Outline

- What are computer planning models?
- Types of computer planning models
- Computer planning models during H1N1



Module One Objectives

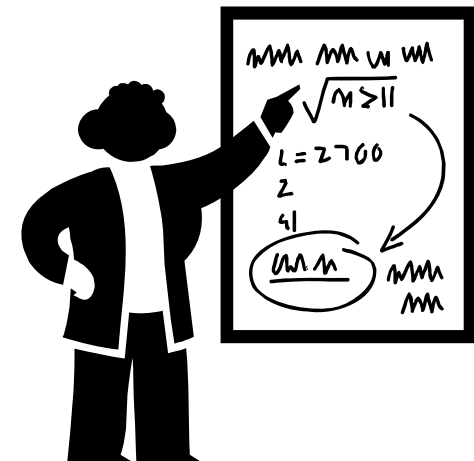
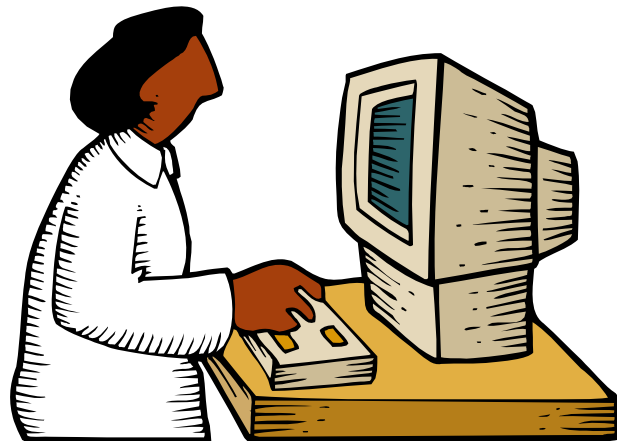
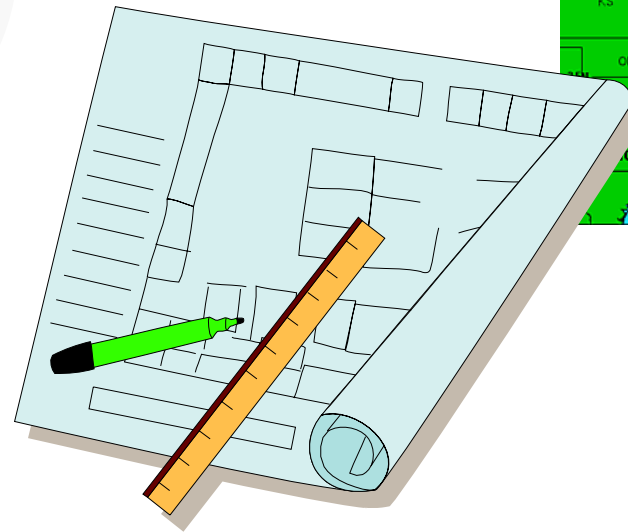
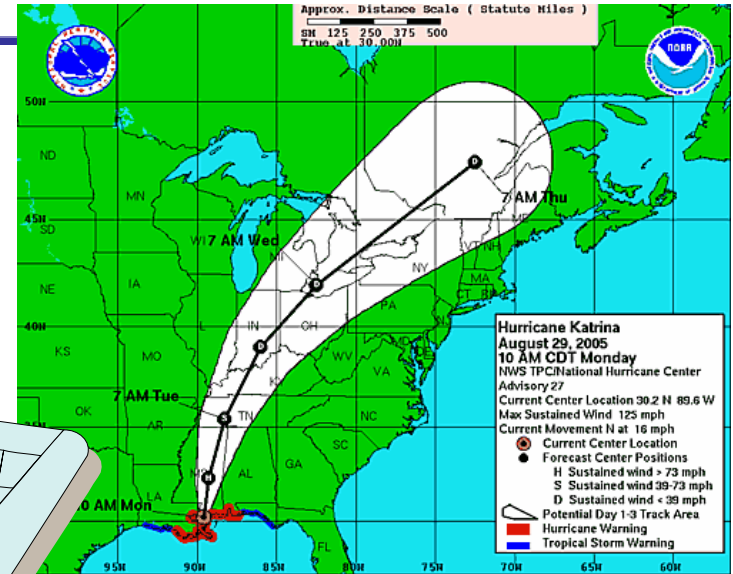
- Describe how computer planning models can help plan for large public health events.
- List at least three types of computer planning models.
- Describe how computer planning models assisted local public health planners during the 2009-2010 H1N1 influenza outbreak.



History of Our Collaboration

- Funding through APC
 - We needed to answer the following questions:
 - How many patients per hour?
 - How large of a facility is needed?
 - How much staff is needed?
 - How do you determine most efficient flow pattern for your POD?
 - Needed to effectively measure POD plans
 - Developed several computer models to solve different problems
-

Models





Computer Modeling

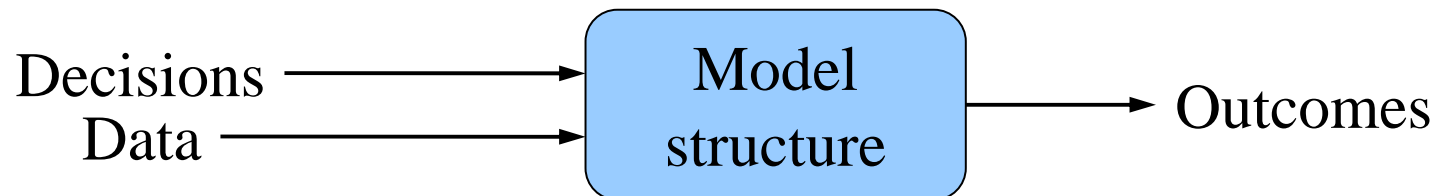
- “Formal, quantitative representation of a real world phenomenon that allows users to do one or more of the following:
 - define problems and negotiate boundaries around a system of interest;
 - better understand changes within the system over time;
 - anticipate the likely consequences of particular conditions; and
 - estimate the relative leverage of and trade-offs associated with different action scenarios.”
 - Frumkin, 2007; Rosenfeld *et al.*, 2009



Model Features

(Powell and Baker, 2004)

- Decisions
 - Choices, things that we control.
- Outcomes
 - Consequences, performance.
- Structure
 - Relationships between decisions and outcomes.
- Data
 - Actual observations of the real world;
 - Estimates of key variables.



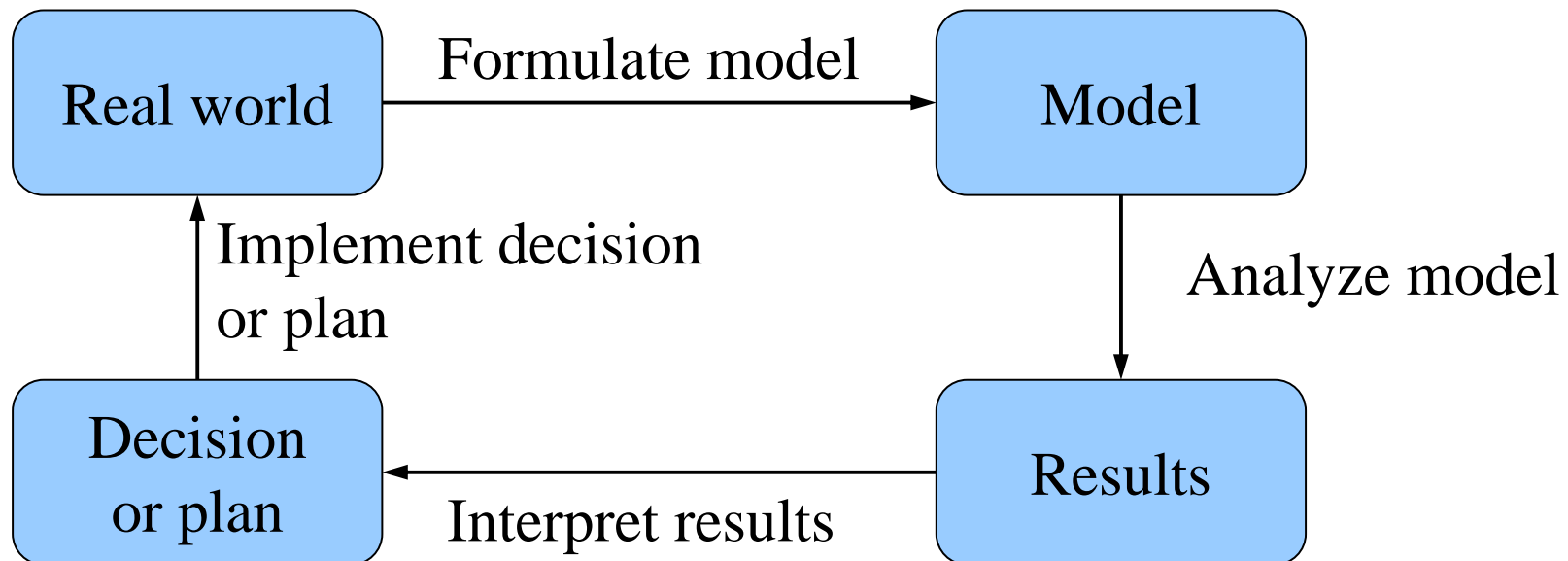


Modeling and Decision-Making

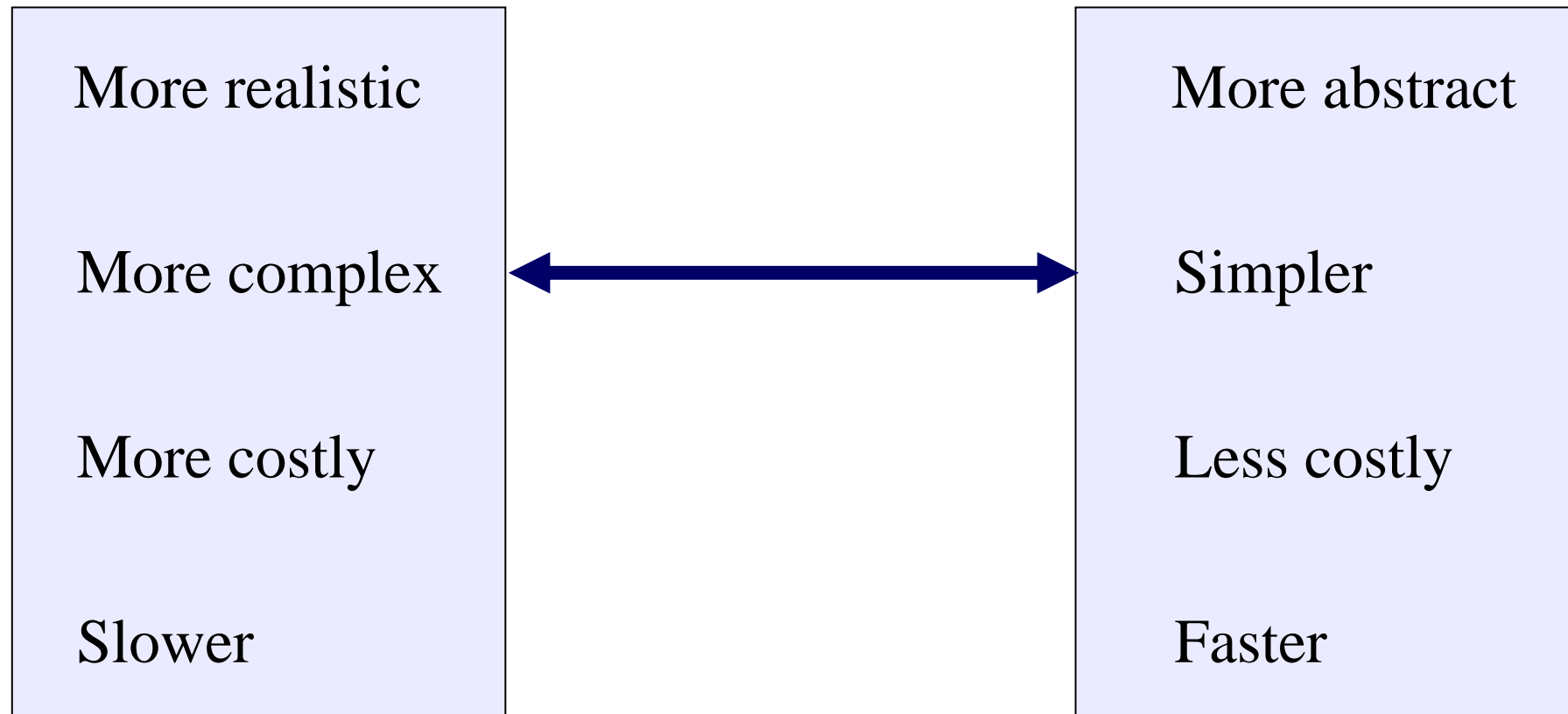
- Modeling is a tool to improve decision-making.
- Answers questions about possible outcomes:
 - “What if we do this?”
 - “What if this happens?”
- Helps find good solutions:
 - “What is the best alternative?”

Models and the Real World

- A model is an abstraction of the real-world; it simplifies things.
- Because it is simpler, we can test alternatives and consider different scenarios.



Model Tradeoffs





Factors affecting use of computer models for preparedness functions

- Validity: Credible and “valid” assumptions that are used to create the model
- Reliability: Confidence that the model is tested
- Authorship: Source of the model
- Accessibility: Ability to download model software
- Scalability: Capable of making adjustments to local setting
- Relevance: Current with mandates from state and federal initiatives
- Capacity: Qualified and trained staff to run models
- Applicability: To specific hazards, response functions, and/or populations
 - Rosenfeld *et al.*, 2009



Challenges in Using Computer Models

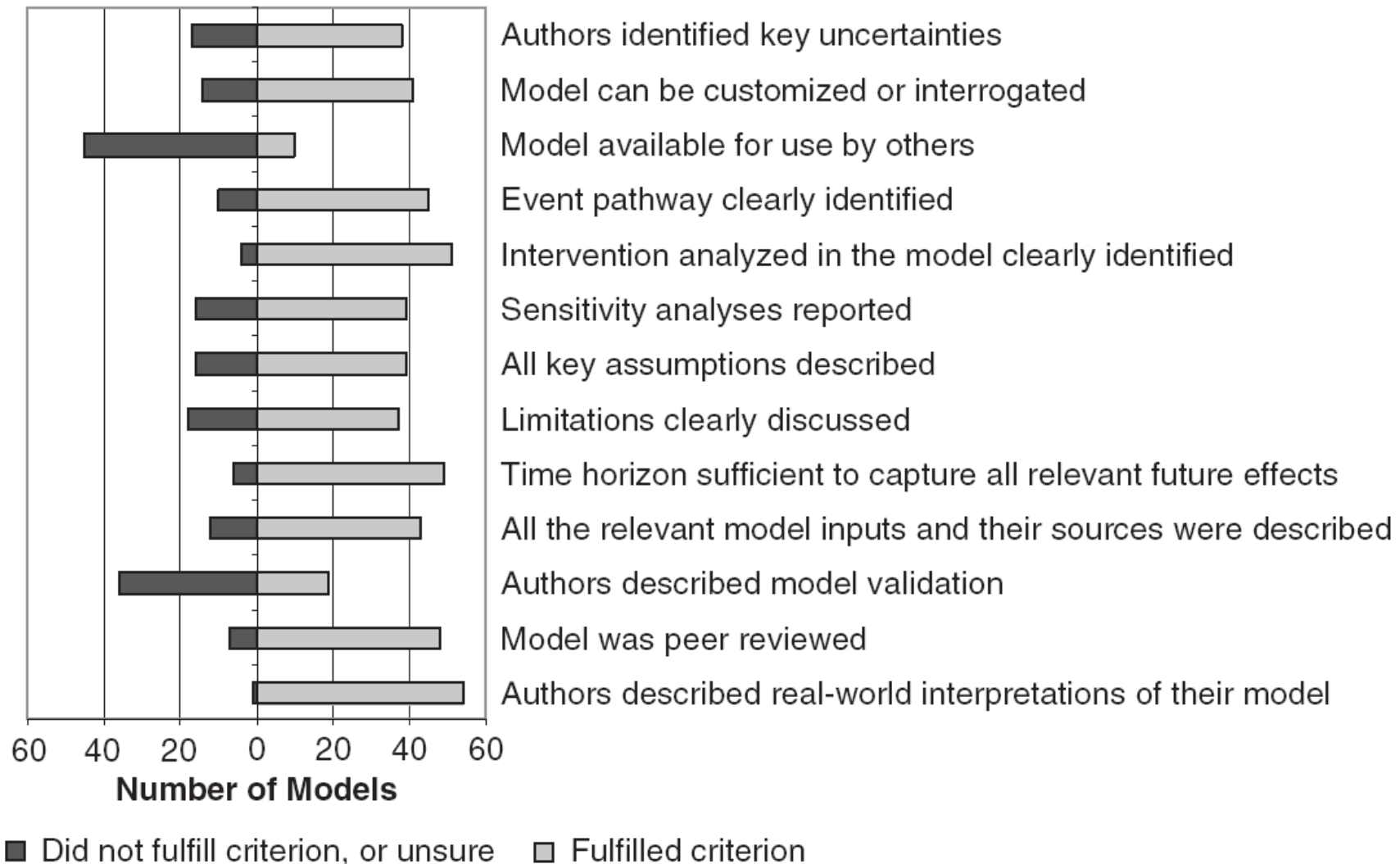
- Concerns about validity, reliability, model derivation or source, accessibility, and scalability.
- Insufficient time and funding to train existing staff or hire new staff.
- Difficult to become aware of new models; need better communication and dissemination.
 - Rosenfeld *et al.*, 2009



Recommendations for Modeling Disaster Responses in Public Health and Medicine

- Health sector disaster response models should
 - address real-world problems,
 - be designed for maximum usability by response planners,
 - strike the appropriate balance between simplicity and complexity,
 - include appropriate outcomes that extend beyond those considered in traditional cost-effectiveness analyses,
 - and be designed to evaluate the many uncertainties inherent in disaster response.
- Good model reporting is particularly critical for disaster response models.
 - Brandeau *et al.* (2009)

Key quality criteria for reporting (Brandeau *et al.*, 2009)





Pandemic Flu

-
- FluAid 2.0: provides a range of estimates of impact in terms of deaths, hospitalizations, and outpatients visits due to pandemic influenza.
 - FluSurge: estimates the number of hospitalizations and deaths of an influenza pandemic (whose length and virulence are determined by the user) and compares the number of persons hospitalized, the number of persons requiring ICU care, and the number of persons requiring ventilator support during a pandemic with existing hospital capacity.
 - FluLabSurge: predicts demand for specimen testing.
 - FluWorkLoss: estimates the potential number of days lost from work due to an influenza pandemic.
 - InflaSim 2.1: predicts the course of an influenza epidemic in a fully susceptible population.
 - Vaccine Allocation Model is a Microsoft Excel workbook that can determine how many persons in different target groups can receive treatment if the number of vaccinations available is limited.



FluSurge 2.0

- Estimates the number of hospitalizations and deaths of an influenza pandemic;
- Compares the number of persons hospitalized, the number of persons requiring ICU care, and the number of persons requiring ventilator support during a pandemic with existing hospital capacity.
- Users can change some assumptions:
 - the average length of hospital stay for an influenza-related illness
 - the percentage of influenza-related hospital admits that will require a bed in an Intensive Care Unit (ICU)

FluSurge 2.0

Microsoft Excel - FluSurge2.0.xls

File Edit View Insert Format Tools Data Window Help Adobe PDF

A1 fx

Main Menu

Close

Step 1: Determine population of locale by age groups:

Age Group	Population
0-19 yrs	1,350,707
20-64 yrs	2,906,171
+ 65 yrs	353,154

Enter Data in WHITE boxes only!

View or Change Assumptions

Step 2: Determine basic hospital resources:

Total licensed non-ICU beds:	7,300
% licensed non-ICU beds staffed:	100%
Total staffed non-ICU beds:	7,300
Total licensed ICU beds:	759
% licensed ICU beds staffed:	100%
Total Staffed ICU beds:	759
Total number of ventilators:	691
% ventilators available:	100%
Total number of ventilators available:	691

Step 3: Determine duration (6, 8, or 12 weeks) and attack rate (15%, 25% or 35%) of the pandemic:

Duration: 8 Attack rate: 25%

Step 4: Click to View Results



POD Planning Models

- Bioterrorism and Epidemic Outbreak Response Model (BERM): allows planners to formulate realistic mass antibiotic dispensing and vaccination contingency plans for their target populations.
- Clinic Planning Model Generator: evaluates plans for mass vaccination or dispensing sites (PODs), including estimates of patient waiting time and staff utilization.
- Clinic Surge Planning Model: for short-duration, high-volume clinics that have a surge of patients when the clinic opens.
- Maxi-Vac: calculates staffing requirements and allocates staff for large-scale smallpox vaccination clinics.
- RealOpt: includes simulation and optimization modules to determine staffing that optimizes performance in user-defined scenarios.
- RealOpt Regional: identifies the best locations for multiple PODs.
- Vaccine refrigeration planning model: determines the storage space needed to keep vaccine refrigerated.



Other models

-
- Evacuation Planning
 - Urban to Rural Evacuation Tool: presents statistical data for counties surrounding large cities where evacuations may occur in case of a terrorist attack or other disaster.
 - Casualty Assessment
 - EMCAPS: estimates casualties arising from biological (Anthrax, Plague, Food Contamination), chemical (blister, nerve and toxic agents) radiological (dirty bomb) or explosive (IED) attacks.
 - Decontamination Operations
 - Mass Casualty Detailed Decontamination Model: calculates decontamination throughput and decontamination site staffing.
 - RSS Operations
 - SNS TourSolver: web-based software for use by the Strategic National Stockpile for planning and managing distributions.
 - Radiologic release
 - plume models
 - Severe heat wave
 - National Weather Service Heat Index
-



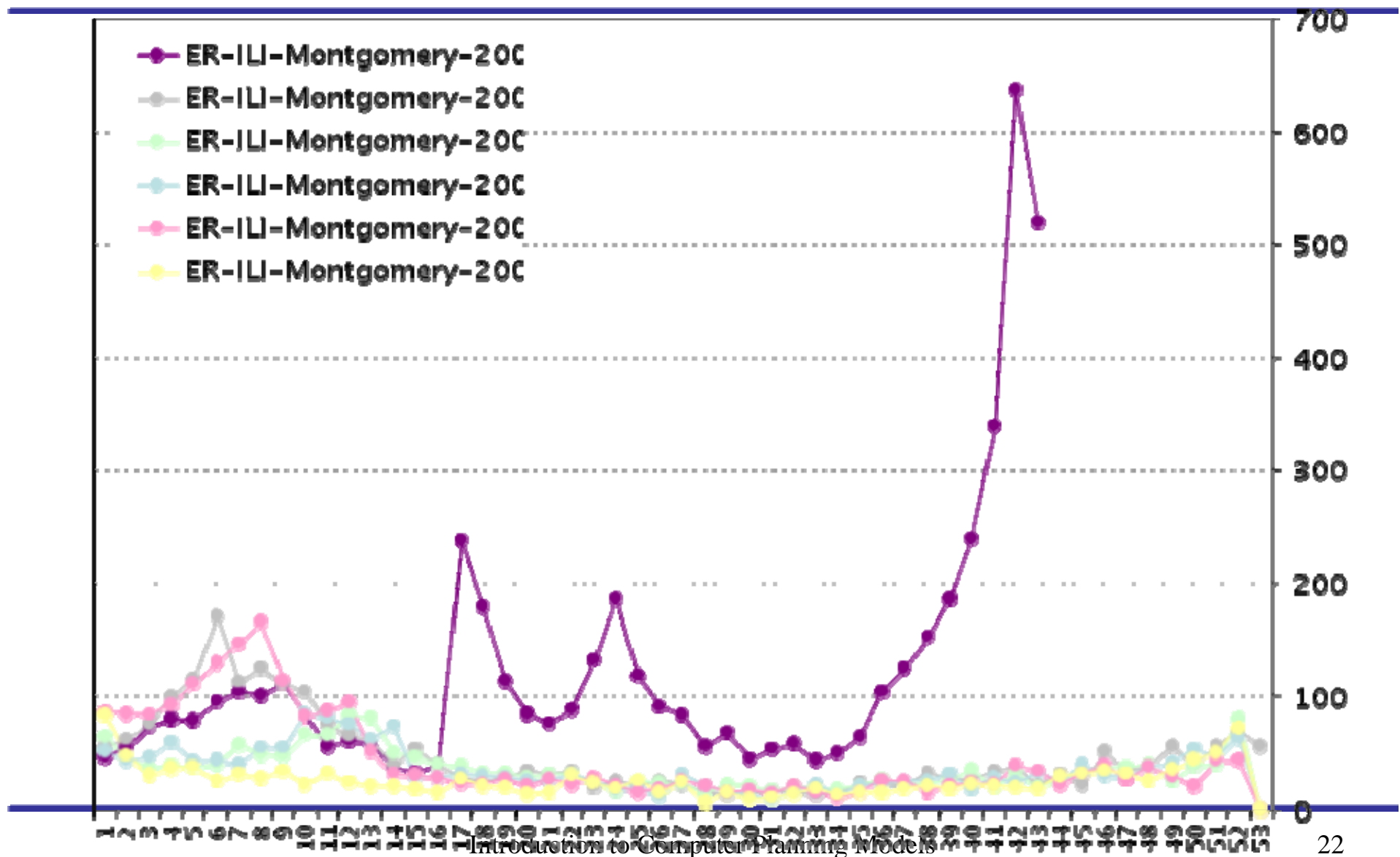
Using Computer Models to Plan H1N1 Vaccination Clinics



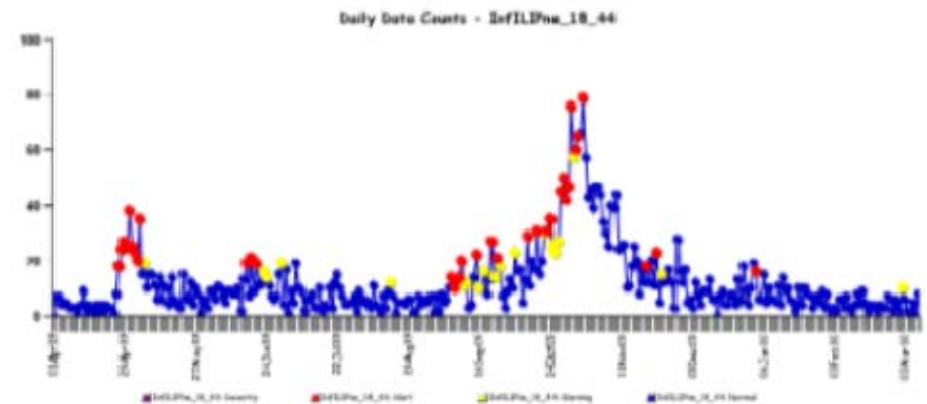
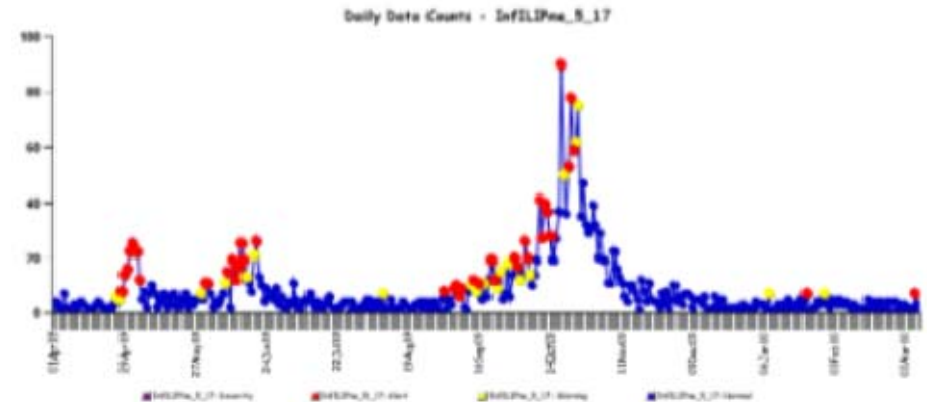
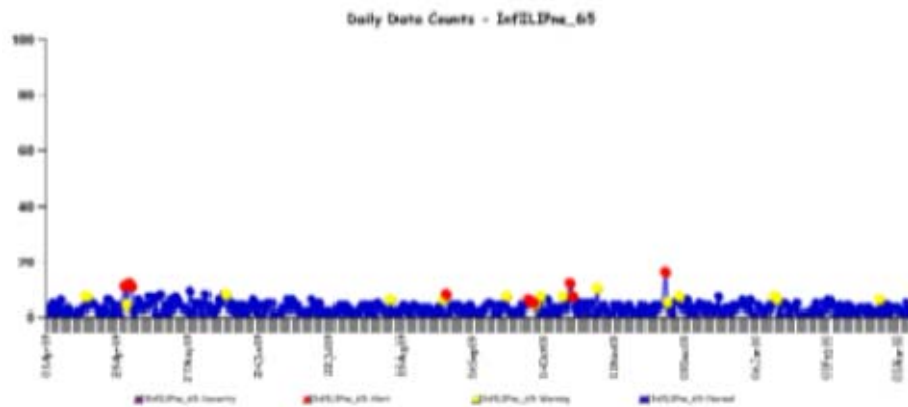
H1N1 Background

- Late March first discovery of H1N1 in Mexico
- WHO declared a flu pandemic in June 2009
- Development of vaccine July-September 2009
- Vaccine distribution began in early October 2009
- LHDs across the country began vaccination clinics to priority groups in October 2009

Number of ER Encounters



ILI Age Comparison

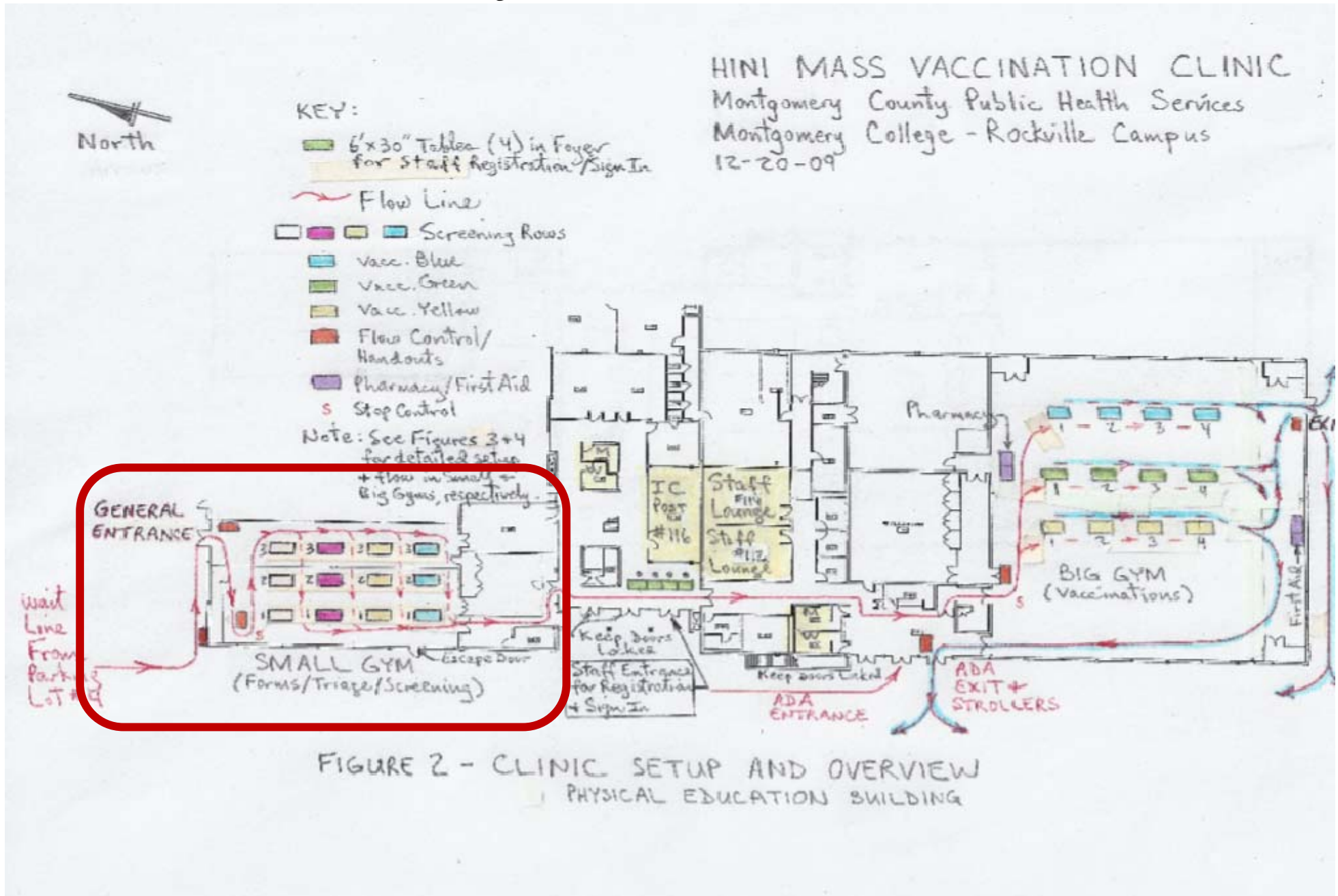




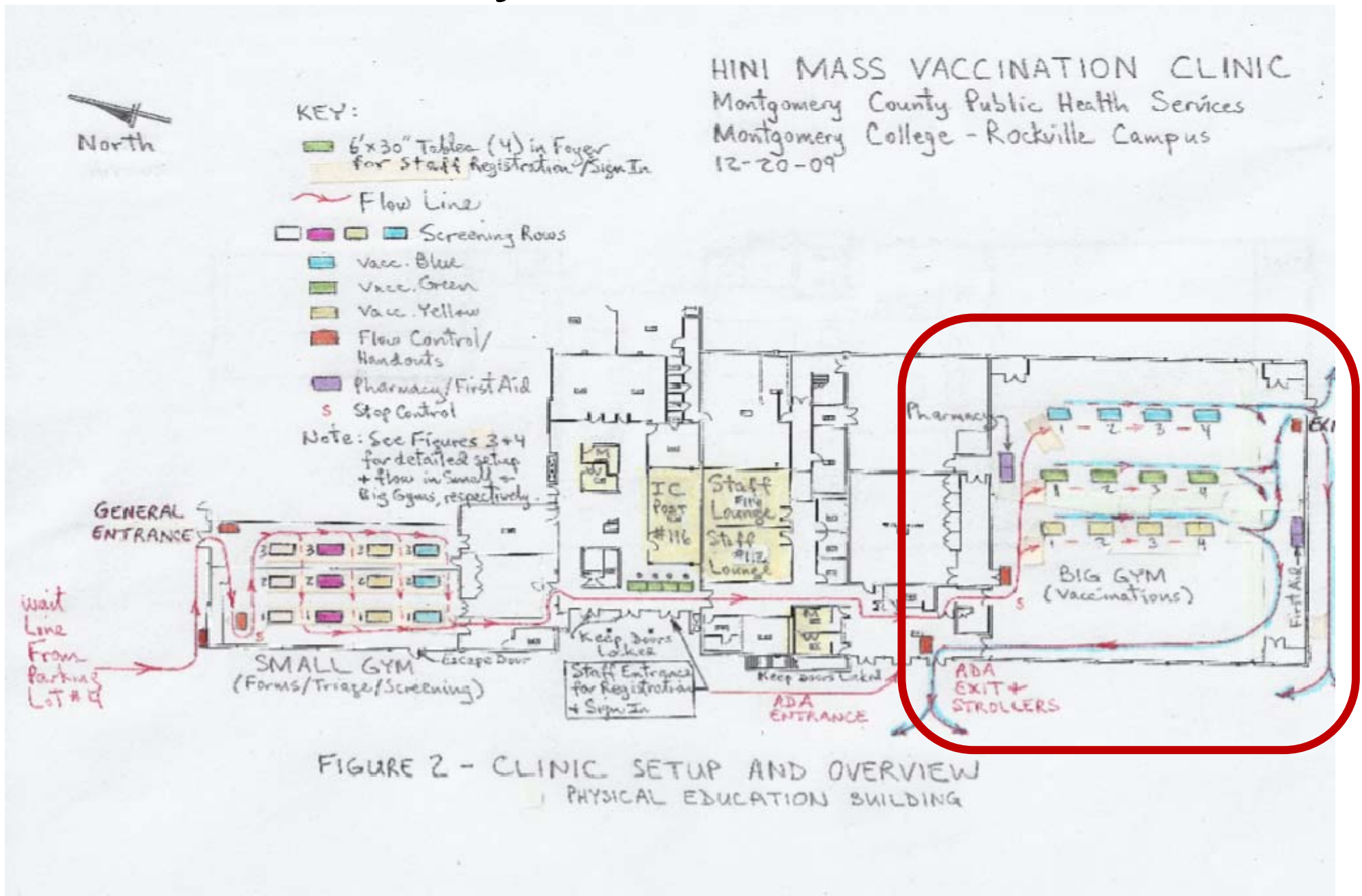
H1N1 Scenario

- Montgomery County MD was charged with planning a mass vaccination clinic for 5,000 people in November 2009.
 - A four hour limit was imposed (not including setup and demobilization)
 - Located on a Sunday at a local community college
 - Open to all-priority groups

Clinic Layout/Site Selection



Clinic Layout/Site Selection





CPMG Development-Screen One

UMCP Clinic Generator

1. Clinic Setup | 2. Select Stations | 3. Support Staff

Clinic title:

Investigator name:

Population size: Hours of operation per day:

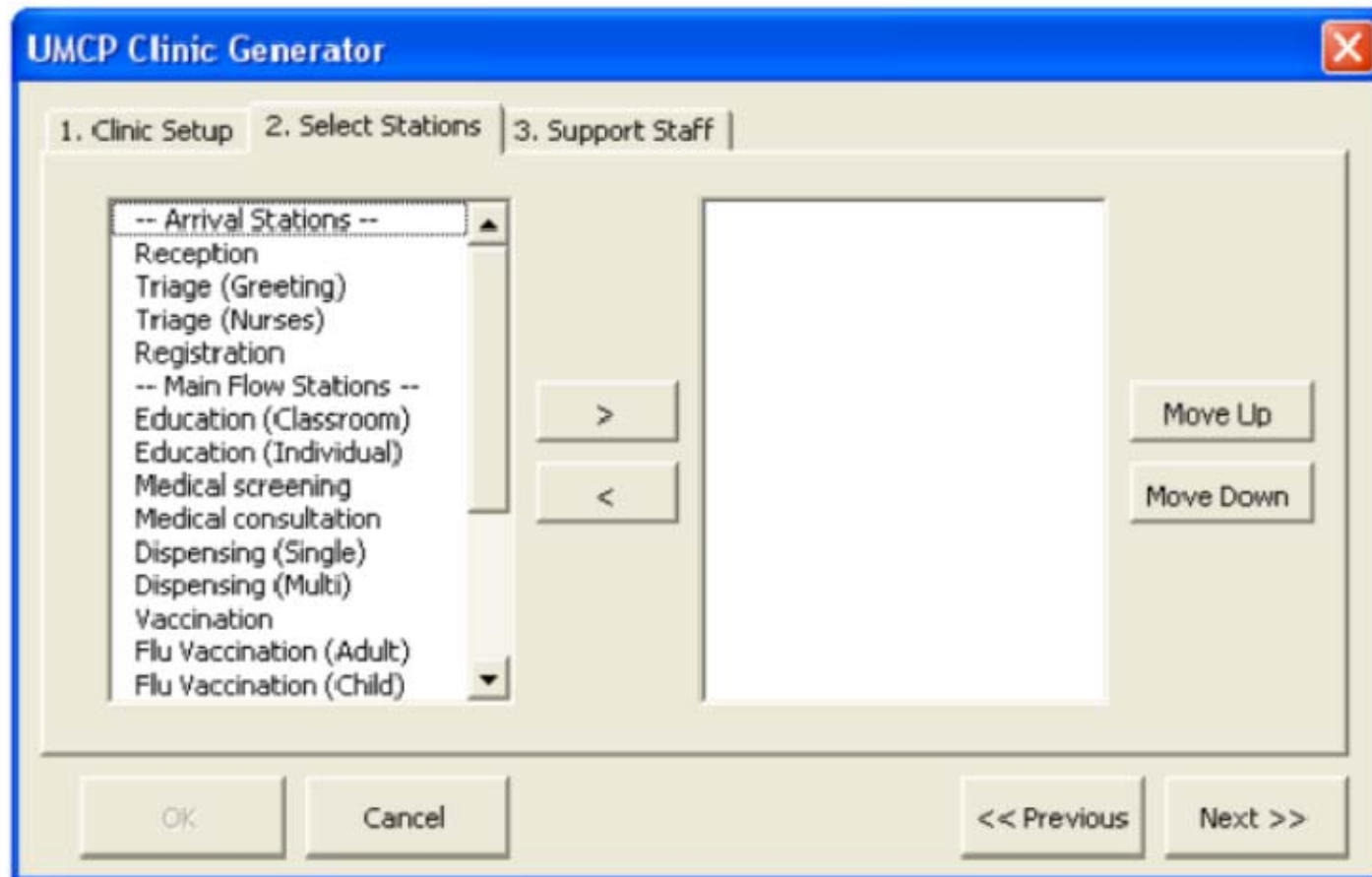
Time to treat (days): Number of clinic sites:

Patient arrival batch size: interarrival time variance:

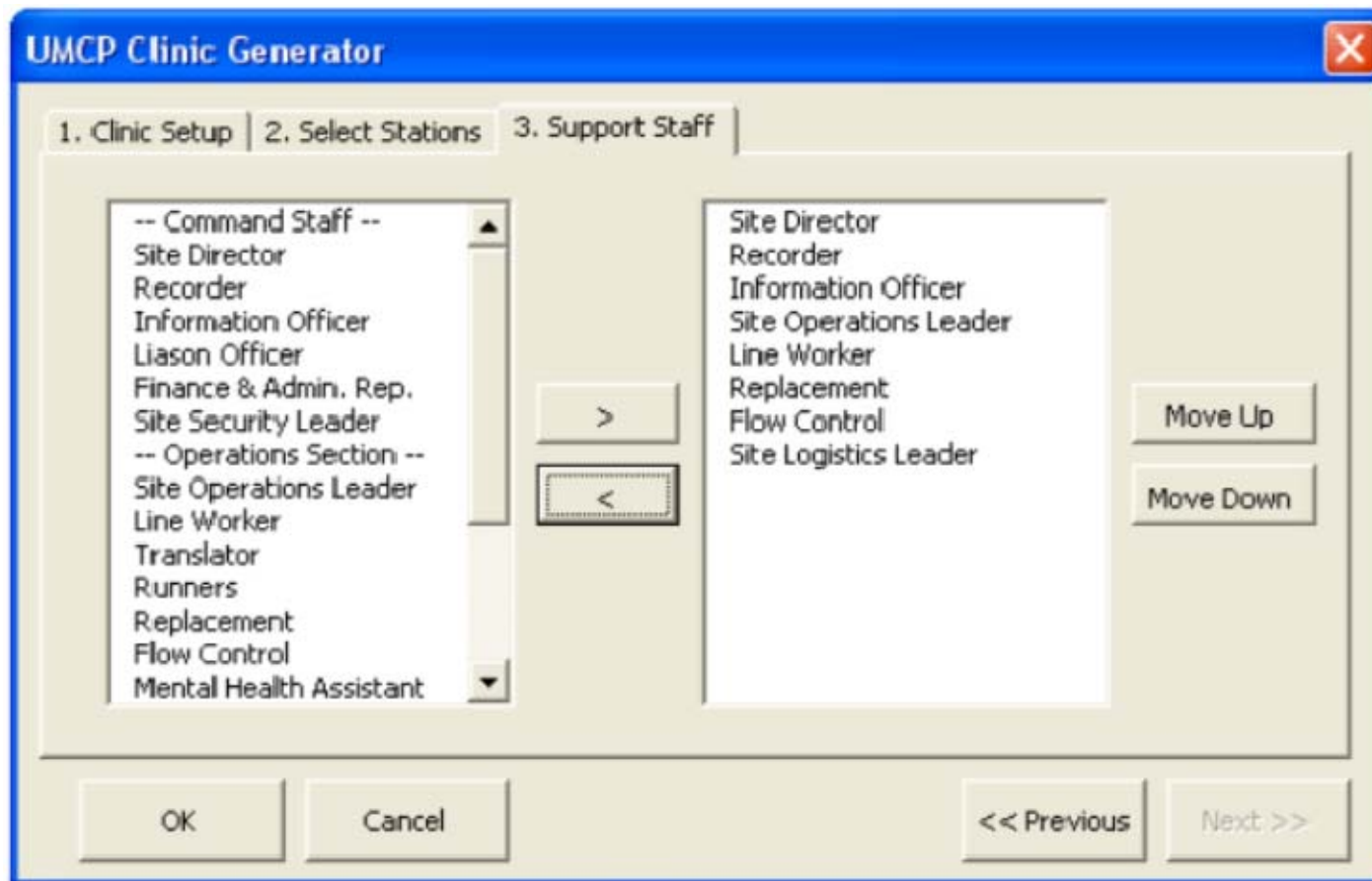
batch size variance:

OK Cancel << Previous Next >>

CPMG Development-Stations



CPMG Development-Support Staff



CPMG Development-Routing

Routing Probabilities

From Triage/Pre-Screening	From Medical screening	From Flu Vaccination (All ages)	
98.0%			To Medical screening
0.0%	99.0%		To Flu Vaccination (All ages)
2.0%	1.0%	100.0%	To Exit
100.0%	100.0%	100.0%	Sum

Sum should be 100%

CPMG Development-Model Parameters

Arrival:

Arrival batch size

1

Arrival batch size
variance

0

Interarrival time SCV

1

Average walk speed (ft/s)

4.05

Station	Processing Time (min)	Variance (min)	Batch Size	Self service
Triage/Pre-Screening	2.4	0.0741	1	FALSE
Medical screening	1.752	1.6104	1	FALSE
Flu Vaccination (All ages)	2.2305	0.8554	1	FALSE

Staff Planning

Table of Contents	Main	Model Parameters	Routing Table	Staffing	Report
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Inputs			Outputs		
Demand			General Performance		
Size of population treated	5000		Time in clinic (m)	32.31	
Time allotted for treatn (days)	1		Average number of patients in	673	
Daily hours of operation	4		Batch Interarrival Mean(n)	0.05	
Number of clinic sites	1		Clinic capacity (patients per	1275	
Required throughput (pat per hour)	1250		Total staff per shift across all c	145	
Staffing (per clinic site)			Station-level Results		
	Staff per shift	Minimum staff per shif		Wait time (min)	Queue length
Triage/Pre-Screening	51	51	Triage/Pre-Screening	2.00	42
Medical screening	37	37	Medical screening	14.02	266
Flu Vaccination (All ages)	46	46	Flu Vaccination (All ages)	10.00	214
Total Service Staff	134	134			Utilization
Total Staff	173	Set all to minimum			

Values **in red** signify below-minimum staffing levels.
Values **in red** denote the "worst" station for that characteristic.

Surge Planning

Table of Contents	Model Parameters	Staffing	Routing Table	Quick Overview	Report
Inputs			Outputs		
Demand			General Performance		
Total number of patients (including initial walk-in)			Time needed to serve a patient (hours)		
1000			4.00		
Time accepting new patients (hours)			Service rate (patients/hour)		
4			1275		
Number of patients initially waiting			Average number of patients in clinic		
1000			1000		
Average time in clinic (minutes)			Total staff per shift across all clinics		
20			134		
Staffing			Individual Station Performance		
Station Name	Staff per shift	Station Name	Relative Capacity (percentage)		
Triage/Pre-Screening	100	Triage/Pre-Screening	1275		
Medical screening	100	Medical screening	1293		
Flu vaccination	100	Flu vaccination	1275		
Total Service Staff	134				
Total Staff	134				

Actual Event

Table of Contents	Main	Model Parameters	Routing Table	Staffing	Report
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Inputs	Outputs																																																																	
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2" style="text-align: center; background-color: #e0ffe0;">Demand</th> </tr> <tr> <td style="padding: 5px;">Size of population to be treated</td> <td style="text-align: center; border: 1px solid black;">3947</td> </tr> <tr> <td style="padding: 5px;">Time allotted for treatment (days)</td> <td style="text-align: center; border: 1px solid black;">1</td> </tr> <tr> <td style="padding: 5px;">Daily hours of operation</td> <td style="text-align: center; border: 1px solid black;">4</td> </tr> <tr> <td style="padding: 5px;">Number of clinic sites</td> <td style="text-align: center; border: 1px solid black;">1</td> </tr> <tr> <td style="padding: 5px;">Required throughput (patients per hour)</td> <td style="text-align: center; border: 1px solid black;">987</td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="3" style="text-align: center; background-color: #e0ffe0;">Staffing (per clinic site)</th> </tr> <tr> <th style="width: 40%;"></th> <th style="width: 20%; text-align: center;">Staff per shift</th> <th style="width: 40%; text-align: center;">Minimum staff per shift</th> </tr> <tr> <td style="padding: 5px;">Triage/Pre-Screening</td> <td style="text-align: center; border: 1px solid black;">38</td> <td style="text-align: center; border: 1px solid black;">25</td> </tr> <tr> <td style="padding: 5px;">Medical screening</td> <td style="text-align: center; border: 1px solid black;">33</td> <td style="text-align: center; border: 1px solid black;">41</td> </tr> <tr> <td style="padding: 5px;">Flu Vaccination (All ages)</td> <td style="text-align: center; border: 1px solid black;">81</td> <td style="text-align: center; border: 1px solid black;">36</td> </tr> <tr> <td style="padding: 5px;">Total Service Staff</td> <td style="text-align: center; border: 1px solid black;">144</td> <td style="text-align: center; border: 1px solid black;">102</td> </tr> <tr> <td style="padding: 5px;">Total Staff</td> <td style="text-align: center; border: 1px solid black;">183</td> <td style="text-align: center; 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border: 1px solid black;">0.06</td> </tr> <tr> <td style="padding: 5px;">Clinic capacity (patients per hour)</td> <td style="text-align: center; border: 1px solid black;">808</td> </tr> <tr> <td style="padding: 5px;">Total staff per shift across all clinics</td> <td style="text-align: center; border: 1px solid black;">155</td> </tr> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="4" style="text-align: center; background-color: #e0e0ff;">Station-level Results</th> </tr> <tr> <th style="width: 40%;"></th> <th style="width: 15%; text-align: center;">Wait time (min)</th> <th style="width: 15%; text-align: center;">Queue length</th> <th style="width: 30%; text-align: center;">Utilization</th> </tr> <tr> <td style="padding: 5px;">Triage/Pre-Screening</td> <td style="text-align: center; border: 1px solid black;">0.04</td> <td style="text-align: center; border: 1px solid black;">1</td> <td style="text-align: center; border: 1px solid black;">61.2%</td> </tr> <tr> <td style="padding: 5px;">Medical screening</td> <td style="text-align: center; border: 1px solid black;">-1.91</td> <td style="text-align: center; border: 1px solid black;">-31</td> <td style="text-align: center; border: 1px solid black;">122.1%</td> </tr> <tr> <td style="padding: 5px;">Flu Vaccination (All ages)</td> <td style="text-align: center; border: 1px solid black;">0.00</td> <td style="text-align: center; border: 1px solid black;">0</td> <td style="text-align: center; border: 1px solid black;">43.2%</td> </tr> </table>	General Performance		Time in clinic (min)	5.16	Average number of patients in clinic	8.5	Batch Interarrival Mean (min)	0.06	Clinic capacity (patients per hour)	808	Total staff per shift across all clinics	155	Station-level Results					Wait time (min)	Queue length	Utilization	Triage/Pre-Screening	0.04	1	61.2%	Medical screening	-1.91	-31	122.1%	Flu Vaccination (All ages)	0.00	0	43.2%
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Actual Event

Table of Contents	Model Parameters	Staffing	Routing Table	Quick Overview	Report
Inputs			Outputs		
Demand			General Performance		
Total number of patients (including initial walk-in)			Time needed to serve a patient (hours)		
1000			5.00		
Time accepting new patients (hours)			Service rate (patients/hour)		
4			750		
Number of patients initially walk-in			Average number of patients in clinic		
1000			600		
Average time in clinic (minutes)			Total staff per shift across all clinics		
75			144		
Staffing			Individual Station Performance		
Station Name			Station Name		
Staff per shift			Relative Capacity (percentage)		
Triage/Pre-Screening			Triage/Pre-Screening		
10			750		
Medical screening			Medical screening		
25			1153		
Flu vaccination			Flu vaccination		
144			2245		
Total Service Staff			Total Staff		
144			144		

Actual Event End Report

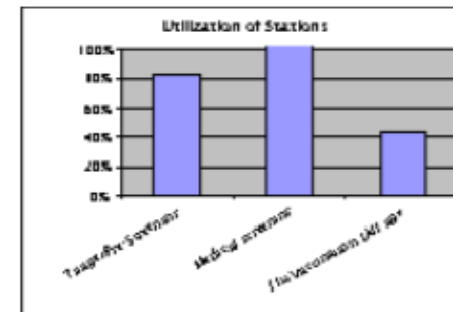
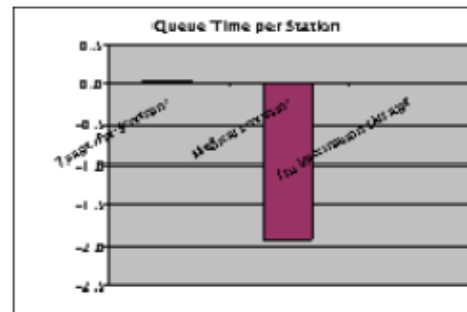
Table of Contents	Main	Model Parameters	Routing Table	Staffing	Report
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Montgomery College LL-02 A
 Model created by Rachel Arvey with Clinic Planning Model Generator 2.04
 11/24/03

9/24/2006

Size of population at event	1007	Time needed (min)	2.10
Time allowed to customers (days)	1	Avg. no. of customers (per day)	34.90
Calls received per day	4	Max. no. of calls (per day)	900
Number of staff	1	Clinic capacity (per day)	900
Required number of staff (per day)	907	Service staff (at 1st at all 4 clinics)	184
		Administrative staff (at 1st at all 4 clinics)	39
		Total staff (at 1st at all 4 clinics)	183

Station	Staff	Utilization	Process Time		Wait Time	Cost Time (min)	Suggested Queue		Wait
			(min)	(min)			(min)	(min)	
Transfer to Waiting	10	81.2%	1.00	0.00	1.30	1.30	1	0	80
Medical screening	15	145.3%	2.00	-1.91	1.01	1.01	-14	-104	80
Pharmaceutical usage	40	43.2%	2.45	0.00	1.47	1.47	0	0	80
Total		1.00							





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Using Computer Models

- This module covered three key topics:
 - What are computer planning models?
 - Types of computer planning models
 - Computer planning models during H1N1
- Future modules on this topic:
 - Using POD planning models
 - Medication distribution models
 - Visual modeling and end-user models



For more information

- Online community:
 - phpmodels.ning.com
- Public Health Preparedness Modeling Blog:
 - <http://blog.umd.edu/phpm>
- Project web site:
 - <http://www.isr.umd.edu/Labs/CIM/projects/clinic/>
- APC web site:
 - <http://www.montgomerycountymd.gov/apc>