

# Economics of the Internet: A Policy Perspective

Saswati Sarkar - A joint work with Mohammad Hassan Lotfi

Dept. of Electrical and Systems Engineering  
University of Pennsylvania

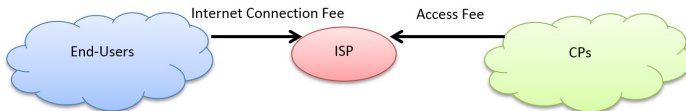
swati@seas.upenn.edu & lotfm@seas.upenn.edu

September 23, 2016

- ▶ Regulation on the Internet
- ▶ Introduction
- ▶ Model
- ▶ Sub-game Perfect Nash Equilibrium
- ▶ Numerical Results and Discussion

- ▶ The communication act of 1996:
  - ⇒ Separated telephone and Information Services (IS).
  - ⇒ Relaxed regulation for IS's → investment on the Internet.
- ▶ In 2007, controversy over the Comcast limitation for BitTorrent.
  - ⇒ “Net-Neutrality” rules.
- ▶ Policies that mandate ISPs to **treat all data equally**, regardless of the source, destination, and type of the data.

- ▶ In January 2014, a federal appeals court struck down parts of the FCC's rules for Net-Neutrality.
- ▶ Comcast and Netflix signed an agreement in February 2014.
- ▶ AT&T [sponsored data plans](#) .
- ▶ February 2015: Broadband Internet Access listed as a public utility.
  - ⇒ Both wired and wireless.
  - ⇒ Ground for more neutrality regulations.
- ▶ Will not be the end, several lawsuits expected!



- ▶ **Europe:** In October 2015, the European parliament rejected legal amendments for strict net-neutrality rules.  
⇒ Allow for **sponsored data plans** and **Internet fast lanes for specialized services**.
- ▶ **India:** Controversy about Facebook's Internet.org.
- ▶ **Iran:** Examples of net-neutrality violations: cooperation of RighTel and Aparat.

- ▶ Regulation on the Internet
- ▶ **Introduction**
- ▶ Model
- ▶ Sub-game Perfect Nash Equilibrium
- ▶ Numerical Results and Discussion

- ▶ Intersection of engineering, economics, and public policy.
- ▶ Economic models for an Internet market, consists of:
  - ▶ Internet Serviced Providers (ISPs)
  - ▶ Content Providers (CPs)
  - ▶ End-Users (EUs)
- ▶ Problems considered:
  - ▶ Non-neutrality Adoption: (CISS'16)
    - ▶ How does the competition control the Internet market?
    - ▶ Social welfare analysis of the market.
    - ▶ Do we need regulation?
  - ▶ Different pricing frameworks in a non-neutral Internet: (TAC'16,WiOpt'15)
    - ▶ Which entity benefits more?
    - ▶ What is their effect on the market in the long-run?

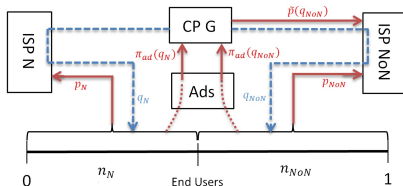
- ▶ Intersection of engineering, economics, and public policy.
- ▶ Economic models for an Internet market, consists of:
  - ▶ Internet Served Providers (ISPs)
  - ▶ Content Providers (CPs)
  - ▶ End-Users (EUs)
- ▶ Problems considered:
  - ▶ **Non-neutrality Adoption without regulation:**
    - ▶ How does the competition control the Internet market?
    - ▶ Social welfare analysis of the market.
    - ▶ Do we need regulation?
  - ▶ Different pricing frameworks in a non-neutral Internet:
    - ▶ Which entity benefits more?
    - ▶ What is their effect on the market in the long-run?



- ▶ One of the main factors in determining the regulation is **competition**.
- ▶ The **leverage of CPs** is one distinction of the Internet market.
  - ▶ CPs can control the equilibrium via differentiation between ISPs.
  - ▶ ISPs are afraid of non-neutrality by CPs!
- ▶ We model the framework with:
  - ▶ Some ISPs neutral, some non-neutral.
  - ▶ **Asymmetric competition** between ISPs.
  - ▶ CPs can differentiate between ISPs and their EUs.
- ▶ Goals:
  - ▶ Provide an insight for the new equilibrium of the Internet market.
  - ▶ How is each entity affected?
  - ▶ Do we need regulation?

- ▶ Regulation on the Internet
- ▶ Introduction
- ▶ **Model**
- ▶ Sub-game Perfect Nash Equilibrium
- ▶ Numerical Results and Discussion

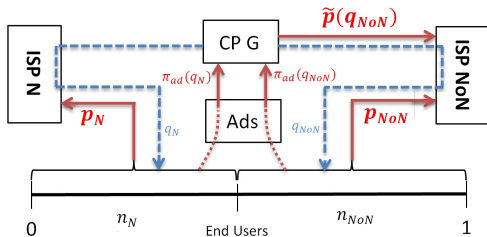
- ▶ Interactions between entities in the Internet market:
  - ▶ Internet Serviced Providers (ISPs)
    - ▶ 1 **neutral** offers:
      - ⇒ free (basic) quality
    - ▶ 1 **non-neutral**: offers:
      - ⇒ free quality
      - ⇒ premium quality
  - ▶ Content Providers (CPs)
    - ▶ 1 **CP with high market power** (e.g. Google)
  - ▶ End-Users (EUs)



- ▶ EUs decide between ISPs based on:
  - ▶ innate preference for ISPs (inertia)
  - ▶ Internet access fees
  - ▶ quality
- ▶ The payoff:

$$u_{EU,j}(x) = v^* + \kappa_{ad} q_j - t_j x_j - p_j \quad j \in \{N, NoN\}$$

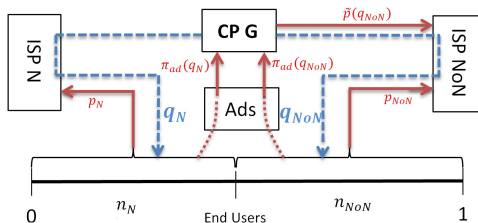
- ▶  $t_j$ : transport cost
- ▶  $t_j \uparrow \Rightarrow$  preference for ISP  $j \downarrow$
- ▶ Market power of ISP N:  $\frac{t_{NoN}}{t_N + t_{NoN}}$
- ▶  $n_N$ : fraction of EUs with neutral ISP.
- ▶  $n_{NoN}$ : fraction of EUs with non-neutral ISP.



- ▶ Non-neutral decides on:
  - ▶ Internet access fee ( $p_{NoN}$ )
  - ▶ side-payment ( $\tilde{p}$ )
- ▶ Neutral decides on:
  - ▶ Internet access fee ( $p_N$ )
- ▶ Payoffs:

$$\pi_N(p_N) = (p_N - c)n_N$$

$$\pi_{NoN}(p_{NoN}, \tilde{p}) = (p_{NoN} - c)n_{NoN} + \tilde{p}q_{NoN}n_{NoN}$$



- ▶ Decides on the qualities for EUs of neutral and non-neutral ISPs.
- ▶ Premium quality comes with a price.
- ▶ payoff:

$$\pi_G(q_N, q_{NoN}) = \begin{cases} \kappa_{ad} q_N n_N + \kappa_{ad} q_{NoN} n_{NoN} & \text{if } q_{NoN} = \tilde{q}_f \\ \kappa_{ad} q_N n_N + (\kappa_{ad} - \tilde{p}) q_{NoN} n_{NoN} & \text{if } q_{NoN} = \tilde{q}_p \end{cases}$$

- ▶ Highlights of the model:
  - ⇒ Take into account the **initial stages** of migration to a non-neutral regime (some ISPs neutral, some non-neutral)
  - ⇒ CPs can **control the equilibrium** outcome via quality choices.
  - ⇒ **Competition** between neutral and non-neutral ISPs.
  - ⇒ **Asymmetric innate preferences** (inertias) of EUs for ISPs.
- ▶ Modeled with a 4-stage sequential game:
  - ⇒ Stage 1: ISPs decide on  $p_N$  and  $p_{NoN}$ .
  - ⇒ Stage 2: ISP NoN decides on the side-payment,  $\tilde{p}$ .
  - ⇒ Stage 3: CP decides on the qualities,  $q_N$  and  $q_{NoN}$ .
  - ⇒ Stage 4: EUs decide.

- ▶ Regulation on the Internet
- ▶ Introduction
- ▶ Model
- ▶ Sub-game Perfect Nash Equilibrium
- ▶ Numerical Results and Discussion



- ▶ We show that if an SPNE exists, it is of the form of one of the **four** possible SPNE strategies:
  1. (candidate strategy a:) Neutral ISP is driven out of the market:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  2. (candidate strategy b:) Both ISPs active - 1:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  3. (candidate strategy c:) Both ISPs active - 2:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on ISP N.
  4. (candidate strategy d:) Both ISPs active - 3:
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on both ISPs.

- ▶ We show that if an SPNE exists, it is of the form of one of the **four** possible SPNE strategies:
  1. (candidate strategy a:) Neutral ISP is driven out of the market:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  2. (candidate strategy b:) Both ISPs active - 1:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  3. (candidate strategy c:) Both ISPs active - 2:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on ISP N.
  4. (candidate strategy d:) Both ISPs active - 3:
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on both ISPs.

- ▶ We show that if an SPNE exists, it is of the form of one of the **four** possible SPNE strategies:
  1. (candidate strategy a:) Neutral ISP is driven out of the market:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  2. (candidate strategy b:) Both ISPs active - 1:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  3. (candidate strategy c:) Both ISPs active - 2:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on ISP N.
  4. (candidate strategy d:) Both ISPs active - 3:
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on both ISPs.

- ▶ We show that if an SPNE exists, it is of the form of one of the **four** possible SPNE strategies:
  1. (candidate strategy a:) Neutral ISP is driven out of the market:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  2. (candidate strategy b:) Both ISPs active - 1:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  3. (candidate strategy c:) Both ISPs active - 2:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on ISP N.
  4. (candidate strategy d:) Both ISPs active - 3:
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on both ISPs.

- ▶ We show that if an SPNE exists, it is of the form of one of the **four** possible SPNE strategies:
  1. (candidate strategy a:) Neutral ISP is driven out of the market:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  2. (candidate strategy b:) Both ISPs active - 1:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  3. (candidate strategy c:) Both ISPs active - 2:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on ISP N.
  4. (candidate strategy d:) Both ISPs active - 3:
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on both ISPs.

- ▶ **Unique SPNE Exists.**
- ▶ We show that if an SPNE exists, it is of the form of one of the four possible SPNE strategies:
  1. Neutral ISP is driven out of the market:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  2. Both ISPs active - 1:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  3. Both ISPs active - 2:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on ISP N.
  4. Both ISPs active - 3:
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on both ISPs.

- ▶ **Unique SPNE Exists.**
- ▶ We show that if an SPNE exists, it is of the form of one of the four possible SPNE strategies:
  1. Neutral ISP is driven out of the market:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  2. Both ISPs active - 1:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  3. Both ISPs active - 2:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on ISP N.
  4. Both ISPs active - 3:
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on both ISPs.

- ▶ Both ISPs neutral.
- ▶ **Unique SPNE Exists.**
- ▶ We show that if an SPNE exists, it is of the form of one of the four possible SPNE strategies:
  1. Neutral ISP is driven out of the market:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  2. Both ISPs active - 1:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP does not offer on ISP N.
  3. Both ISPs active - 2:
    - ⇒ CP offers with premium quality ( $\tilde{q}_p$ ) on ISP NoN.
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on ISP N.
  4. Both ISPs active - 3:
    - ⇒ CP offers with free quality ( $\tilde{q}_f$ ) on both ISPs.



- ▶ Regulation on the Internet
- ▶ Introduction
- ▶ Model
- ▶ Sub-game Perfect Nash Equilibrium
- ▶ Numerical Results and Discussion

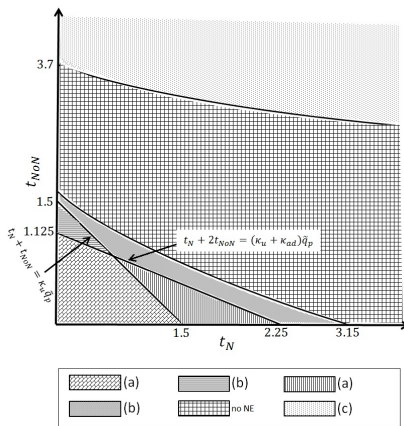
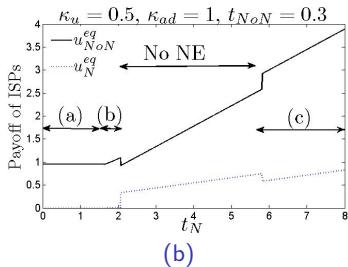
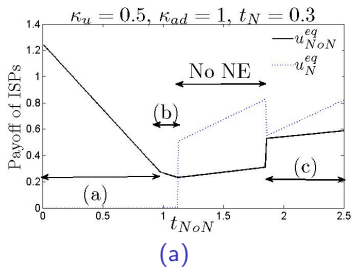
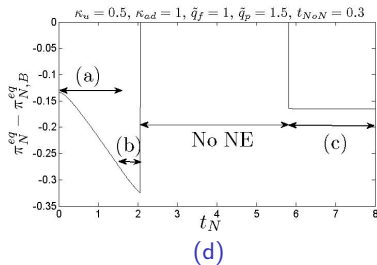
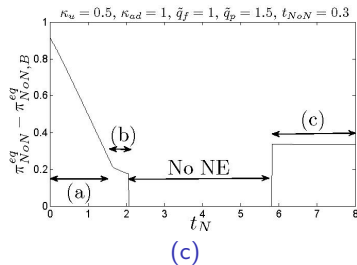


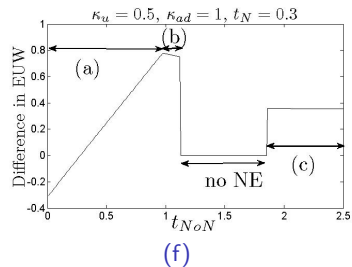
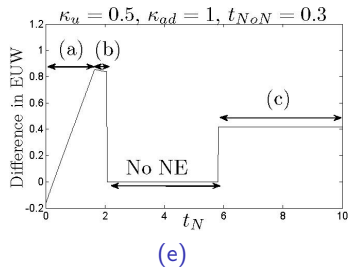
Figure: Equilibrium Outcome with  $\kappa_u = 1$  and  $\kappa_{ad} = 0.5$

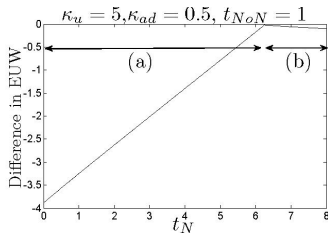
- The SPNE is unique (if it exists) for each parameter set.

# Payoff of ISPs with respect to $t_N$ and $t_{NoN}$

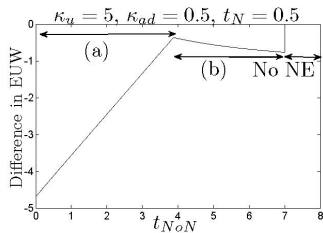








(g)



(h)

- ▶ CP receives the **same payoff** in neutral and non-neutral regimes.
- ▶ Neutral ISP receives a **lower** payoff in a non-neutral regime.
- ▶ Non-neutral ISP receives a **higher** payoff (**for most parameters**).
  - ⇒ By switching to non-neutrality, ISP losses payoff if:
    - ▶ EUs not sensitive to the quality of the content (small  $\kappa_u$ )
    - ▶ The CP is not sensitive to the quality users receive (small  $\kappa_{ad}$ )
    - ▶ Not enough differentiation with free quality (small  $\tilde{q}_p$ )

- ▶ Non-neutral regime yields a **higher** welfare for EUs than a neutral one **if**:
  - ⇒ the market power of the ISP NoN is small,
  - ⇒ the sensitivity of EUs (respectively, the CP) to the quality is low (respectively, high), OR,
  - ⇒ a combinations of these factors.



- ▶ It depends!
- ▶ Neutral ISPs are likely to be forced out of the market.
  - ⇒ Regulator should provide incentives for the neutral ISPs (monetary subsidies or tax deductions).
- ▶ If non-neutral ISP loses profit by switching to non-neutrality:
  - ⇒ Non-neutrality is unlikely to emerge.
  - ⇒ No need for a government intervention.

## Section 2.1:

### Uncertain Price Competition in a Duopoly Internet Market

- Mohammad Hassan Lotfi and Saswati Sarkar, "*Uncertain price competition in a duopoly: Impact of heterogeneous availability of the commodity under sale*", 50th Annual Allerton Conference ,IEEE, 2012.
- Mohammad Hassan Lotfi and Saswati Sarkar, "*Uncertain Price Competition in a Duopoly with Heterogeneous Availability*", Revised and Submitted to IEEE Transaction on Automatic Control

- ▶ Previous works:
  - ▶ Uncertainty in competition when the availability level is either zero or one.
  - ▶ Sellers control the amount of units they produce- i.e. **supply function** auctions.
  
- ▶ In our work: Two ISPs, each selects the price based on:
  - ⇒ number of units of resources **available** for sponsoring
  - ⇒ statistics of the availability process for her competitor → **uncertainty in competition**
  - ⇒ statistics of the demand of CPs → **uncertainty in demand**

- ▶ Previous works:
  - ▶ Uncertainty in competition when the availability level is either zero or one.
  - ▶ Sellers control the amount of units they produce- i.e. **supply function** auctions.
- ▶ In our work: Two ISPs, each selects the price based on:
  - ⇒ number of units of resources **available** for sponsoring
  - ⇒ statistics of the availability process for her competitor → **uncertainty in competition**
  - ⇒ statistics of the demand of CPs → **uncertainty in demand**

- ▶ Mixed strategy of each ISP is a **vector of probability distributions** each element representing an availability level.  
⇒ For instance: ISP offers 3 units, strategy= $(\Phi_1(.), \Phi_2(.), \Phi_3(.))$ .

- ▶ An **integer number of CPs**.
- ▶ CPs shop around for the **lowest** available prices.

- ▶ ISPs maximize the payoff:

$$\text{Payoff} = \text{Price per Resource} \times \text{Expected Number of Resources Sponsored}$$

- ▶ Classic theorems for existence and uniqueness of NE cannot be used.

- ▶ Mixed strategy of each ISP is a **vector of probability distributions** each element representing an availability level.  
⇒ For instance: ISP offers 3 units, strategy= $(\Phi_1(.), \Phi_2(.), \Phi_3(.))$ .
- ▶ An **integer number of CPs**.
- ▶ CPs shop around for the **lowest** available prices.
- ▶ ISPs maximize the payoff:  
Payoff = **Price per Resource**  $\times$  Expected Number of Resources Sponsored
- ▶ Classic theorems for existence and uniqueness of NE cannot be used.

## Theorem (Limited Necessary Conditions)

*If demand is greater than the maximum possible number of available unit, then every NE satisfies a set of properties:*

- ▶ ISPs select price using probability distributions whose support sets are mutually disjoint, contiguous and in decreasing order of the number of availability.
  - ⇒ The higher the availability level, the lower the price per unit.
  - ⇒ Algorithm to explicitly compute such strategies.

## Theorem (General Necessary Conditions for a Symmetric Market)

*The necessary properties are necessary conditions for a symmetric NE in a symmetric market, regardless of the demand.*

## Theorem (Limited Necessary Conditions)

*If demand is greater than the maximum possible number of available unit, then every NE satisfies a set of properties:*

- ▶ ISPs select price using probability distributions whose support sets are mutually disjoint, contiguous and in decreasing order of the number of availability.
  - ⇒ The higher the availability level, the lower the price per unit.
  - ⇒ Algorithm to explicitly compute such strategies.

## Theorem (General Necessary Conditions for a Symmetric Market)

*The necessary properties are necessary conditions for a symmetric NE in a symmetric market, regardless of the demand.*



## Theorem (General Sufficiency Conditions)

*Every strategy that satisfies the necessary properties is an NE regardless of the demand.*

- ▶ **Necessary and Sufficient:**

- ⇒ Symmetric

- ⇒ Asymmetric & demand  $>$  maximum availability

- ▶ **Only Sufficient:**

- ⇒ Asymmetric & demand  $\leq$  maximum availability

- ▶ **Unique NE:** symmetric setting

- ▶ **Multiple Nash equilibria:** asymmetric setting

## Theorem (General Sufficiency Conditions)

*Every strategy that satisfies the necessary properties is an NE regardless of the demand.*

- ▶ **Necessary and Sufficient:**

- ⇒ Symmetric

- ⇒ Asymmetric & demand  $>$  maximum availability

- ▶ **Only Sufficient:**

- ⇒ Asymmetric & demand  $\leq$  maximum availability

- ▶ **Unique NE:** symmetric setting

- ▶ **Multiple Nash equilibria:** asymmetric setting

## Theorem (General Sufficiency Conditions)

*Every strategy that satisfies the necessary properties is an NE regardless of the demand.*

- ▶ **Necessary and Sufficient:**

- ⇒ Symmetric

- ⇒ Asymmetric & demand  $>$  maximum availability

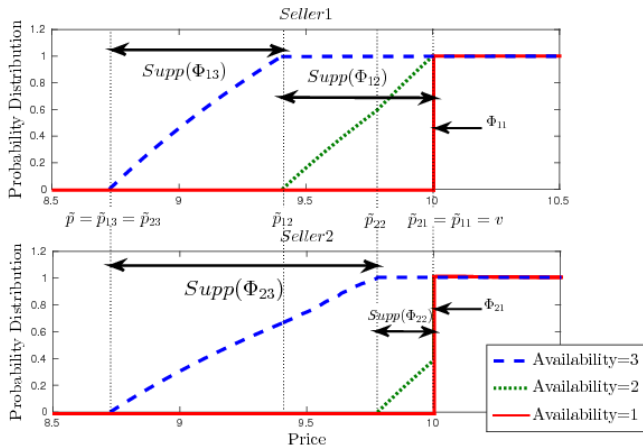
- ▶ **Only Sufficient:**

- ⇒ Asymmetric & demand  $\leq$  maximum availability

- ▶ **Unique NE:** symmetric setting

- ▶ **Multiple Nash equilibria:** asymmetric setting

# Results: An Example for an Asymmetric Market



- ▶ Proposed a heuristic set of strategies for sellers in a **symmetric oligopoly**, satisfying mentioned properties.
- ▶ Numerical results reveal that the strategy is a fairly good **approximation** of NE.
- ▶ Model can be also used in microgrid networks, primary/secondary markets.

-  M. H. Lotfi, S. Sarkar, “Uncertain Price Competition in a Duopoly with Heterogeneous Availability, IEEE Transaction on Automatic Control (TAC)”, April 2016.
-  M. H. Lotfi, S. Sarkar, K. Sundaresan, M. A. Khojastepour, “The Economics of Quality Sponsored Data in Wireless Networks”, Under Review, IEEE Transaction on Networking (TON), 2016.
-  M. H. Lotfi, G. Kesidis, and S. Sarkar, and Saswati Sarkar, “ Does Non-neutrality Profitable for Stake-holders of the Market - Part I”, To be submitted to TON.
-  M. H. Lotfi, G. Kesidis, and S. Sarkar, “ Does Non-neutrality Profitable for Stake-holders of the Market - Part II”, To be submitted to TON.
-  M. H. Lotfi, S. Sarkar, G. Kesidis, “Migration to a Non-Neutral Internet: Economics Modelling and Analysis of Impact”, CISS, Princeton, NJ, March 2016.
-  M. H. Lotfi, K. Sundaresan, M. A. Khojastepour, S. Ranjarajan, “The Economics of Quality Sponsored Data in Wireless Networks”, Wiopt, Mumbai, India, May 2015.
-  M. H. Lotfi, G. Kesidis, S. Sarkar, “Market-Based Power Allocation for a Differentially Priced FDMA System”, ISIT, Honolulu, HI, 2014.



Mohammad Hassan Lotfi, George Kesidis, and Saswati Sarkar, “ Network Non-Neutrality on the Internet: Content Provision Under a Subscription Revenue Model”, NetEcon , 2014.



M. H. Lotfi, S. Sarkar, “Uncertain Price Competition in a Duopoly: Impact of Heterogeneous Availability of the Commodity under Sale”, Allerton, 2012.

# Thanks!